

Policy on the Use of Artificial Intelligence (AI) – For Patients

1. Purpose

This policy informs patients about the use of artificial intelligence (AI) technologies, including *AI Scribes*, in the delivery of care at our clinic. It outlines your rights, your responsibilities, and our commitments to protecting the confidentiality and security of your personal health information.

2. Scope

This policy applies to all consultations and clinical interactions where AI tools may be used to support documentation or organization of care.

3. Your rights

As a patient, you have the right to:

- Be informed when an AI tool is being used.
- Ask questions about the technology.
- Provide or refuse consent for the use of an *AI Scribe*.
- Withdraw your consent at any time, without any negative impact on your care.
- Receive confidential and secure care in accordance with applicable laws.

4. Your responsibilities

We ask that you:

- Ask questions if anything is unclear.
- Provide explicit consent before an *AI Scribe* is used.
- Inform your provider if you wish to withdraw your consent.

5. Our commitments

Our clinic commits to:

- Using only AI tools formally approved by clinic leadership.
- Complying with the Personal Health Information Protection Act (PHIPA) and the Personal Information Protection and Electronic Documents Act (PIPEDA).
- Protecting your information from unauthorized or unsecured use.

- Never using your data to train commercial AI models.

6. Useful resources

College of Physicians and Surgeons of Ontario – Confidentiality of Personal Health Information

- <https://www.cpso.on.ca/en/Physicians/Policies-Guidance/Policies/Confidentiality-of-Personal-Health-Information>

Information and Privacy Commissioner of Ontario – Your health privacy rights

- <https://www.ipc.on.ca/privacy/health-privacy/>

Office of the Privacy Commissioner of Canada – Understanding PIPEDA

- <https://www.priv.gc.ca/en/privacy-topics/privacy-laws-in-canada/the-personal-information-protection-and-electronic-documents-act-pipeda/>