

## Policy on the Use of Artificial Intelligence (AI) – For Patients

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### 1. Purpose

This policy informs patients about the use of artificial intelligence (AI) technologies, including *AI Scribes*, in the delivery of care at our clinic. It outlines your rights, your responsibilities, and our commitments to protecting the confidentiality and security of your personal health information.

### 2. Scope

This policy applies to all consultations and clinical interactions where AI tools may be used to support documentation or organization of care.

### 3. Your rights

**As a patient, you have the right to:**

- Be informed when an AI tool is being used.
- Ask questions about the technology.
- Provide or refuse consent for the use of an *AI Scribe*.
- Withdraw your consent at any time, without any negative impact on your care.
- Receive confidential and secure care in accordance with applicable laws.

### 4. Your responsibilities

**We ask that you:**

- Ask questions if anything is unclear.
- Provide explicit consent before an *AI Scribe* is used.
- Inform your provider if you wish to withdraw your consent.

### 5. Our commitments

**Our clinic commits to:**

- Using only AI tools formally approved by clinic leadership.
- Complying with the Personal Health Information Protection Act (PHIPA) and the Personal Information Protection and Electronic Documents Act (PIPEDA).
- Protecting your information from unauthorized or unsecured use.

- Never using your data to train commercial AI models.

## 6. Useful resources

College of Physicians and Surgeons of Ontario – Confidentiality of Personal Health Information

- <https://www.cpsso.on.ca/en/Physicians/Policies-Guidance/Policies/Confidentiality-of-Personal-Health-Information>

Information and Privacy Commissioner of Ontario – Your health privacy rights

- <https://www.ipc.on.ca/privacy/health-privacy/>

Office of the Privacy Commissioner of Canada – Understanding PIPEDA

- <https://www.priv.gc.ca/en/privacy-topics/privacy-laws-in-canada/the-personal-information-protection-and-electronic-documents-act-pipeda/>